

Trampoline Park Traineeship Programme

Delivered in partnership between Active Nation UK Ltd at Atmosphere Trampoline Park and Creative Sport & Leisure Ltd



Overview

This 12-16 week traineeship is designed for people who are enthusiastic, professional and looking to join our Active Nation Team at Atmosphere Trampoline Park in Basingstoke. Through this traineeship, you will develop your customer service skills in a variety of departments within the Atmosphere Trampoline Park, gain valuable work experience whilst improving your employability, maths and English skills.

What qualifications will I study?

As part of the programme you will complete the following qualifications:

- Certificate in Leading Health Related Activities
- Award in the Principles of Leading an Active, Healthy Life (EL3)
- Customer Service
- Health and Safety Training
- First Aid Training
- Food Hygiene Training
- Functional Skills in English and Maths
- Employability Skills

What will a typical week involve?

Your week will be made up of two days of learning at Atmosphere Trampoline Park, where you will spend one day working towards your Leading Health Related Activities qualification and then move onto your Leading an Active, Healthy Life qualification. The second day will be spent improving your employability skills and working towards a maths and English qualification.

You will also complete 3 days of work experience with Atmosphere Trampoline Park, these duties will include:

- Ensure that supporters are fully briefed and understand the park rules to ensure their own safety
- Implement park regulations to ensure the safety of all jumpers

and to manage and control persistent non compliant jumpers.

- Welcome supporters to the venue and ensure they are booked in
- Guide supporters through the pre-jump process and ensure you answer any queries, via email and phone
- Welcome those supporters to the cafe and prepare hot and cold food as well as serving drinks, clear tables and replenish
- Meet and greet parties, book them in and provide a safe area whilst on the court, after the session, host their party

Who is eligible for the programme?

- You must be aged 16-24 or up to 25 if you have an Education Health Care Plan (EHCP)
- You must not be qualified at L4 or above
- You are not currently in full-time employment or funded education and have little work experience, but are focused on work or the prospect of it
- Live in England
- UK or EU citizen for 3 years or more

Are there any other entry requirements?

- Have a interest in assisting and helping the general public
- Have an outgoing, friendly and approachable personality
- Must be a forward thinker with a willingness to succeed
- Passion for our customers with a energy to help and provide solutions to problems
- Be a versatile team player
- Desire and commitment to develop and grow within a professional setting

What are my progression opportunities?

There is a potential for trainees to be offered a permanent contract as a recognised Customer Service Assistant within Atmosphere Trampoline Park on completion of this programme.

*Trainees can earn up to £30 a week for the duration of the programme to cover travel expenses.

How do I apply?

Please [CLICK HERE](#) to apply for the programme.